

February 25, 2005

To Whom It May Concern:

We would like to take this opportunity to recognize Mr. George Crawford, Open Options, and SecureNet Inc. for continued professionalism and creativity in solution engineering. This collection of talent has been very helpful to Health in achieving the technology based solutions necessary to our electronic access control and general business.

We have used Open Options access control systems since 1999 when we installed the first NPower MMS software. Since that time, George and his team have assisted us in the development of innovative software products such as our Virtual Secretary and Contractor Manager to integrate various systems and functions in our Hospitals.

Since the beginning of our business relationship, Open Options and SecureNet Inc. have always been open to understanding our needs. Together they have created innovative solutions and strive to deliver the highest level of service possible. We are now upgrading to the new NPower DNA software system and are excited about this conversion to the latest technology. It is comforting to work with a group that has the commitment to always provide a pathway to keep their customers technologically current, as that is not always the case.

With that said, we appreciate the relationship we have with Open Options and SecureNet, and would recommend them sincerely to anyone that is looking for a security and technology partner. I wanted to take a moment to let you know that we appreciate the extra efforts that are made on our behalf.

Thank you.

Sincerely,

A handwritten signature in black ink that reads "Randy Maib". The signature is written in a cursive, flowing style.

Randy Maib