

April 10, 2000

Greg Thornbury
SecureNet
3440 Sojourn, #240
Carrollton, Texas, 75005

Dear Greg,

Just a short note to thank you, Kelly Bell, Robert Drozd and several of the guys who have been so helpful to me in getting our many issues with our _____ and our _____ put together.

Ray Burton, Jason Hrozek, Jason Mozino and Chris Abbott were wonderful in helping us get our _____ up and running. They provided us with a system that would meet our needs despite the limitations we gave them to work with.

Jason Hrozek has been great to work with on our _____. He has been very knowledgeable in explaining the workings of the security system and helping me with changes that we have wanted as the project grew. He has always been willing to meet with me to go over issues that have come up and has been helpful with solution suggestions.

We are not quite finished with our projects, but wanted to take a minute to just acknowledge the hard work these individuals have put in assisting me with these projects. Please let them know their hard work is greatly appreciated.

Sincerely,



Joy Ray
Residential Operations Manager