

May 4, 2010

Open Options, Inc.  
3440 Sojourn, Ste 240  
Carrollton, TX 75006

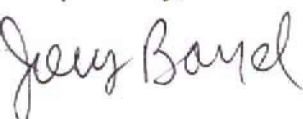
Mr. Fisher and Mr. Bergstrom:

On behalf of the City of \_\_\_\_\_, I would like to thank Open Options and SecureNet for outstanding professionalism, service, and products provided by both companies. For the past decade we have been using your system to achieve the level of security required by a government facility.

We are currently using DNA Fusion software with 3 clients, approximately 75 readers, and 60 sub-controllers to secure 9 sites throughout the City of \_\_\_\_\_. Our access control system is also integrated with Fusion ID, which we use to provide credentials to our employees. Our system is exactly what we need to efficiently secure our facility and adapt to our changing needs. As the City of \_\_\_\_\_ has grown, our system has been flexible enough to keep pace with the changing community.

Once again, I would like to express my gratitude and emphasize what an exceptional job Open Options and SecureNet have done over the years. We are very satisfied with our security system at the City of \_\_\_\_\_ and I would recommend purchasing a system from Open Options and SecureNet to prospective clients.

Respectfully,



Joey Boyd  
Director of Internal Operations