

# Police Department

January 24, 2006

Open Options, Inc.  
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Carrollton, TX 75006

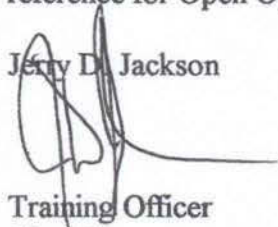
Dear Steve Fisher,

Representing the City of \_\_\_\_\_ I, Jerry D. Jackson, would like to personally thank Open Options and SecureNet for their joint efforts in making the City of \_\_\_\_\_ a secure environment with their incredible access technology products. The products that Open Options offered, accompanied by the service received by SecureNet is second to none.

Open Options' NPowerDNA is not only user friendly and easy to learn but was also customized to fit our individual needs and meet our personal concerns. As with any product, complications will always arise but the technical support available makes correction of those issues smooth, easy and almost effortless.

I appreciate the relationship that has developed throughout the years; I am pleased to serve as a reference for Open Options and SecureNet. Thanks for everything guys!

Jerry D. Jackson



Training Officer  
City of  
Police Department