

February 20, 2002

AUS-L-0147

Brian Bergstrom
SecureNet, Inc.
3440 Sojourn #240
Carrollton, TX 75006

Subject: Web Hosting Data Center

Dear Mr. Bergstrom:

This is to confirm that the security system implemented by SecureNet at Austin Data Center is completely installed (save for a couple of punchlist items) and has been successfully commissioned. Although the project deviated significantly from the original scope because of decision to phase the job, it was a job well done nonetheless.

I want to acknowledge the good and diligent work performed by the SecureNet team, particularly that of Robert Drozd and Steve French. Their commitment, hard work, attention to detail and perhaps most importantly, their tireless follow-through has resulted in a system that is not only fully functional but also easy to use. No doubt the ease of use results at least in part from the excellent O&M manuals Robert prepared; I would like to commend him for that job specifically since they are extraordinarily user friendly.

I look forward to working Robert, Steve and the SecureNet team on future projects.

Sincerely,



Henry Dress, PE
Resident Engineer